

Dear residents,

Please be informed that JaGaApp in **Rini Hills 2** will be undergoing migration to a new system, JaGaApp 2.0 on **22 November 2023**.

You will need to download **JaGaApp 2.0** to replace your existing JaGaApp in order to stay connected. Kindly use the same email address and mobile number to sign up so the system will be able to recognize you as an existing user.

After the migration date on **22 November 2023**, you will not be able to continue using the existing JaGaApp as it will only be opened for you to refer to any details or information if need be.

Due to the migration, kindly take note of the following temporary arrangements:

- Only data such as active pre-registered visitors, unresolved feedback, and notices will be automatically carried forward into the new app, provided you login using the same mobile number & email address.
- If you have visitors coming over on or after **Migration Date 22 November 2023**, please preregister them using JaGaApp 2.0. (For visitors arriving before the Migration Date 22 November 2023, please continue to pre-register them using the current app.)
- After **Migration Date 22 November 2023**, the *old* app (JaGaApp) will be obsolete and you may choose to uninstall it.

If you want to know more about the migration, please visit https://bit.ly/jagaapp-migration.

Please do not hesitate to contact your respective Ketua Lorong or WhatsApp En Faizal at 019 779 3214 should you require further information.

Regards, RH2 Resident Association 17 November 2023